



## FAQ January 2025 digital mocks series

During our **January 2025 Digital Mocks Service webinar**, we received a range of questions from participants. To provide further clarity, we've compiled the most common queries into this FAQ document, organised by topic for ease of reference.

- The Digital Mocks Service booking window is NOW LIVE and mock tests are available to book via the "Mocks Service" tile on My Cambridge.
- If you do not already have a My Cambridge account, one would have been created for you when you submitted your expression of interest form.
- You should have received an email link to set a password. If you haven't received an email, please contact [info@cambridgeinternational.org](mailto:info@cambridgeinternational.org) with Digital Mocks as the subject.

The mock assessments are ideal preparation for the June 2025 exam series. The assessment format includes:

- **Auto-marked multiple-choice question papers** in Cambridge IGCSE Accounting, Economics, Biology, Chemistry, Physics, English First Language and English Second Language.
- **Examiner marked papers** in Cambridge IGCSE English First Language, English Second Language and Global Perspectives, and Cambridge International AS & A Level English General Paper, Global Perspectives and Psychology.

These mock tests can be booked now to be sat in weekly windows between **13 January 2025** and **9 March 2025** in the January 2025 series.

The booking deadline for each weekly mock exam window is given in the table below.

| Slot | Mock exam window        | Booking deadline |
|------|-------------------------|------------------|
| 1    | 13/01/2025 – 19/01/2025 | 05/01/2025       |
| 2    | 20/01/2025 – 26/01/2025 | 12/01/2025       |
| 3    | 27/01/2025 – 02/02/2025 | 19/01/2025       |
| 4    | 03/02/2025 – 09/02/2025 | 26/01/2025       |
| 5    | 10/02/2025 – 16/02/2025 | 02/02/2025       |
| 6    | 17/02/2025 – 23/02/2025 | 09/02/2025       |
| 7    | 24/02/2025 – 02/03/2025 | 16/02/2025       |
| 8    | 03/03/2025 – 09/03/2025 | 23/02/2025       |

We have user guides and support information for booking and delivering digital mock tests available for you [here](#). We also have a demonstration video and additional support in development to further support you with navigating and making the most of the Digital Mocks Service.

## Delivery

### 1. What is the test delivery platform?

We are using the RM Assessment Master test delivery platform, which is a browser-based software, used in partnership with Cambridge.

### 2. Until when can we delete an entry?

Entries can only be deleted if their status is marked as *Submitted*. This means the booking is awaiting processing and can still be amended. Once the status changes to *Processed* (successfully transferred to the exam delivery system), the booking can no longer be amended. Deletions can be made via the Mocks Booking Portal.

### 3. Can students take the mock tests at home?

Yes, students can take their mock tests at home if their school is comfortable with this arrangement. However, live examinations must always be taken at a registered Cambridge centre or British Council venue.

### 4. Will every question appear in the same order for all students, or will they be randomized?

The questions will appear in the same order for all students taking the test.

### 5. Is the digital mock test compulsory for all students, or can we register a smaller group?

You can register as many students as you would like.

### 6. How will students complete Cambridge International AS Level English General Paper components 12 & 22 digitally—typing or scanning handwritten answers?

For Cambridge International AS Level English General paper, these tests will require students to type their responses on-screen using the test delivery platform.

### 7. How can we find out how long each exam is? Is it the same as written exams or longer, considering students might take extra time typing their answers?

The digital exams are the same duration as the paper-based exams. If needed, there is an option to allocate extra time for students who require it.

### 8. Is there only one global timing for the mock exam, or can centres choose their own schedule?

Mock exams do not have a global timing. Centres can choose their own schedule, as long as the tests are completed within the chosen weekly mock exam window.

For example, if a centre books a test for 0452 Accounting in slot 1, students can take the test anytime between 13 January and 19 January. They cannot sit the tests in any other weekly slot, only the slot chosen for their booking.

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## Technical requirements

### 1. What software and hardware are required for the digital mock assessment?

The test delivery platform can be used on any Windows or Mac-based laptop or desktop. Supported devices include those running Windows version 8.1 or newer and MacOS 10.7 or newer.

### 2. Do students need to use school devices, or can they bring their own?

Students can use any suitable device which has a sufficient sized screen and keyboard.

### 3. What type of classrooms are suitable for the digital mocks?

We recommend following the Cambridge Handbook guidance on student spacing during mock exams. For details, see section 4.53 Seating arrangements in [the Cambridge 2025 Handbook](#).

### 4. Is the digital mocks service compatible with all browsers?

The digital mock exams are compatible with Google and Safari web browsers.

### 5. Will RM Assessor lock access to other device features or block students from viewing other websites during the exam?

No, this is not a current feature of the platform, however this is in development for future series.

### 6. Are there protocols to detect and mitigate plagiarism or AI-generated content in written responses?

These are in development for future series.

### 7. Is there a lockdown browser option for schools with BYOD (bring your own device) policies?

Not currently for this digital mocks series, but this feature is in development. For now, students will use a unique username and password to access their tests. Once all tests in a session are completed, access will be locked, and no further entries will be permitted.

### 8. Is there any additional hardware that is required?

Yes. All tests require a laptop or computer with a keyboard and mouse. For exams with listening components, students will also need headphones.

## Payment

### 1. What is the payment procedure?

Invoices are processed within 5 days after the weekly test window has ended. A PDF invoice will be emailed to centres to the contact we have on our payment system.

### 2. Will invoices be charged to parent centres or associate centres?

If you work with us through an Associate your invoice will be sent to your Associate. If you would like to participate in the mock test series, please check with your Associate first.

### 3. Does the £10 per student fee for examiner-marked exams represent an additional cost or is it included in existing fees?

Yes, the student fee for each test is an additional cost and is not included in existing programme fees.

## Past papers

### 1. Many tests are based on past papers. Will there be an advantage for students resitting these papers digitally?

The digital mock tests provide several advantages for students, even if they have seen the content before:

- Students can practice typing their answers, which helps build confidence and skills for future digital exams.
- Typing removes the need to fill out multiple-choice answer sheets, reducing the chance of mistakes and stress.
- Features like on-screen timers and clear navigation help students manage their time better during the test.
- Digital tests improve accessibility with features such as audio enhancements and zoom options for larger text.
- The tests provide familiarity with Cambridge's high standards while giving centres a chance to prepare for future digital exams
- And equally, it provides students with an opportunity to be part of an exciting, evolving development, as obtaining student feedback is a crucial element to the Digital Mocks Service.

### 2. Will teachers know which past paper sessions are used, to avoid duplication in lessons or assessments?

Yes, we provide the source content and year on [our website](#) and the booking portal. If needed, we can also advise on the specific paper variant upon request.

## Incident procedures

### 1. What happens if a student is late to the exam?

The digital mock exam can be taken at any time during the testing window. A late student can start the exam as soon as they arrive.

**2. Does the platform require an active internet connection throughout the exam, or only at the start and end?**

The platform requires an active internet connection throughout the exam.

## Invigilation procedures

**1. Who conducts the invigilation—our centre or Cambridge?**

Invigilation for the digital mock tests are conducted at the centre, using the test delivery platform. We will provide logon credentials and supporting guidance for invigilators administering the digital exams.

**2. Is there a handbook outlining rules and regulations for invigilators and exam officers?**

Yes, we recommend referring to the [Cambridge Handbook](#). Additionally, user guides for the Digital Mocks Service are [available here](#).

## Accessibility

**1. Are access arrangements, such as extra time, available for mock tests?**

Yes, 25% extra time is available. The test delivery platform also includes a zoom feature. Additional access arrangements are in development for future series.

**2. Can invigilators stop and restart the clock for students requiring rest breaks?**

Yes, the invigilator can pause and resume tests for students. Please note if pausing for rest breaks are needed, you must ensure the student does not submit their test at every pause break, only once they have fully completed the test.

**3. Does the system include screen-reading or text-to-speech capabilities?**

These features are under development for future series.

## Accessing reports

**1. What are the marking standards for written papers?**

Examiner-marked tests follow the same rigorous marking standards as Cambridge's paper-based exams, ensuring consistency and quality.

**2. How will students' answers be evaluated, particularly for written sections?**

As the digital mock exams follow the same style and standard as our live exams, we apply the same paper standards to our digital exams.

**3. Will the spellcheck feature be disabled? How strict will markers be with typos?**

There is no spellcheck feature in the digital mock exams. If spelling and grammar are part of the assessment criteria, they will be marked accordingly.

#### **4. What kind of feedback will students receive for non-MCQ papers like English or Cambridge Global Perspectives?**

Feedback is provided in CSV and PDF formats through the portal.

- Overall Results Report: Total marks and percentage for all students.
- Question Level Results Report: Detailed student responses, marks achieved, marks available, topics covered, and marking strands.

Examples are available in the user guide [here](#).

#### **5. Will English papers be marked electronically or by an examiner?**

- IGCSE 0510 English Second Language Paper 1 (Listening) will be marked electronically.
- All other tests, including IGCSE 0510 English Second Language Paper 2, 0500 English First Language Papers 1 and 2, and 8021 ASAL English General Papers 1 and 2, will be marked by an examiner.